



The Northern Action Group
Incorporated



AGM
5th June 2023



“Power to Locals”



“Campaigning to get Democracy for the people of North Rodney”

AGENDA:

- WELCOME
- APOLOGIES
- MINUTES - of the previous AGM meeting on the 27 June 2022.
- MATTERS ARISING FROM THE MINUTES
- CHAIRMAN'S REPORT
- TREASURERS' REPORT
- ELECTION OF OFFICIERS AND COMMITTEE
- ANNUAL SUBSCRIPTION
- GUEST SPEAKER(S):
 - Topic: "Power to Locals"
 - Greg Sayers: Ward Councilor
 - Statement from our Local MP and our Labour Candidate
 - Local Board members
- Comments and General Discussion
- GENERAL BUSINESS

Chairman's Report

Chairman's report to 5 June 2023 AGM

I'll be brief, as much of what needs to be said has already been covered in my latest newsletter. For those of you who didn't get around to reading it, this may make up for that a little!

Last Year I tried to help us remember Rodney's key problems by identifying 6 "R"s – resulting from Rodney being forced into Auckland Council:

- Rates rises,
- Roads underfunded,
- Resources exploited,
- Regional Parks not cared for well enough,
- Red Tape; and
- Rubbish (the "Tip" proposal).

I also pointed out AC's promises to Rodney back in 2018 (noting that we now have a "rented" office in Warkworth [AC having sold the one we owned in Orewa]).

AC Promises to Rodney LGC for Rodney [2018]	Current Status [2023] (5 years on)
A potential extension of aspects of the Waiheke pilot project, empowering the local board, to Rodney	✗ No extension to Rodney – some additional governance staffing support.
A planned move of the Rodney Local Board office to the Rodney area, including the potential for a second meeting space in Kumeu	✓👑 Warkworth Office now opened – one being fitted in Kumeu.
A major increase in road sealing budget for Rodney	✗ Where’s the promised \$121m? – proffered and withdrawn
A review of service level variability across the Auckland Region to determine how to address funding distribution issues across local board areas	✗ “Review” shows asset and facility unfairness, but GB won’t change allocations. Minor change to formula for ABS and LDI funding slightly benefits Rodney
Triennial reviews of local board allocations and delegations to coincide with the long-term plan process as an ongoing commitment to localism and devolution	✗ No progress. More “reviews” – Governing Body political resistance to reallocations and delegation.
Targeted communication improvements in areas of Auckland with strong local identities or unique challenges – such as Waiheke and Rodney – to build the public’s trust and confidence.	✗ “Our Rodney” propaganda for AC introduced - to tell us what AC is doing for us. More “Have your Say” promotions so submissions can be “considered”. CIM survey still shows low trust in AC.

This year I want us to remind us of the things are currently having the greatest impact on Rodney's well-being and development:

1. The disconnect between planning and action in providing for growth;

Silo management and control means that silo objectives and priorities lead to centrally directed and managed budgets and commitment authorities for actions that don't align on the ground with plans – that aren't integrated anyway - and can't be adjusted locally to do so.

District planning is not done well (as local planners have identified) so what plans are prepared by silos are either wasted or need to be revised, or are just ignored and it falls to developers to propose what gets done.

Needs and priorities for facilities, services and investments are policy driven and decided centrally, not locally in response to what Rodney people want.

Only Localism – i.e local governance, management (planning and allocation of resources to meet local needs), and accountability can fix that;

2. The underlying shortfall against maintenance and operating needs for existing facilities and assets (especially roads);
3. The unfairness of priorities that choose semi-urban over rural needs and deny Rodney the resources it deserves; and
4. The need for fairer representation and accountability. We will be revising our proposal for subdivision changes for the next Local Body elections and hopefully the Local Board will be supportive this time.

Fight the Tip

NAG has been a consistent support of the opposition to the proposed landfill in the Wayby valley.

Whatever the merits of landfills or other systems for residual waste disposal this giant landfill (proposed to be 2nd biggest in the country) should never have been proposed for a Wayby Valley location.

Participating in the Environment Court Hearings has made me even more cynical about the AC bureaucrats' approach to planning and implementation. The RMA was sound at its core but not well enough drafted to avoid being abused and misused. Sadly the proposed replacement looks to be another centralized 3 waters style proposal and offers nothing to improve consent processes for Rodney ratepayers.

I do want to congratulate the Rodney FTT people and supporters who have put in a tremendous amount of time and effort and put up significant funding to support the appeal. NAG salutes you all!

Storm Damage

NAGs collective heart goes out to all those who have suffered damage or loss from the storms and rain this year. We particularly feel for the loss of a firefighter at Muriwai. We recognize how important these (and other volunteers) are to the wellbeing of our communities and the hours and work they put in to keep their communities well and safe.

Mayor Brown has highlighted that people have to take responsibility for their own decisions when they locate homes in vulnerable situations. The consent provided by Council for a building should never be assumed to provide insurance against the bad effects of “black swan” or “Act of God” events or situations.

Auckland is Broke

Auckland was broken anyway – we have repeatedly said its structure and governance is not fit for purpose – and now its financially broke as higher interest rates come home to roost (I'm sure that's a bad use of that metaphor). Ratepayers recognized that and elected Wayne Brown. But some tough calls are needed to get us back to living within our means and he faces a lot of pushbacks.

Clearly part of the problem is central Government's unwillingness to give Councils funding for the additional social and wellbeing activities they keep adding to Councils' basic responsibilities.

NAG has set out the answers for Mayor Wayne in its budget response. But we suspect the status quo is too heavily entrenched for the Mayor to get everything he wants over the line, let alone NAG's more principled solutions.

Sadly, although Rodney has already suffered at the hands of the urban centric majority, it is unlikely to see much short-term relief apart from some storm damage repair. Even though the Mayor supports more localism, this will take some time.

Worst hit during the storms and rain are our farmers and their poorly maintained roads. We look forward to the Mayor's shake up of AT – spending money at the road-face and getting some more focus on fixing roads as a priority, over expanding the AT policy bureaucracy, speed changes, raised pedestrian crossings, and empty busses.

NAG's view is that policy driven ideological governance needs to be replaced by customer driven practical hands-on governance.

NAG says AC needs more competence. They need to move aside the Status Quo Warriors (SQWs) and get useful things done. AC should not treat Rodney as a metropolitan suburb when the population is so sparsely spread. The “if you plan for it they will come” approach might work if people can afford it, but AC's poor allocation of funds to idealistic or iconic projects is not adding wellbeing and value and the reality is coming home that you can't just give stuff away to people and fund it indefinitely from rates increases and borrowing.

Three Waters, or is it Five?

Now rebranded and with 10 centralised, go-governed water authorities, up from 4, the Government has shown it won't back down.

The substance of the proposal has not changed. The premises are false and the promises are still political rhetoric and impossible pipe-dreams. The criticism and solutions in our paper are still valid, but because there is a chance the proposal will be canned, we have not updated our paper.

Coordinating Watercare's activities with other AC infrastructure and service provision is a significant challenge even when it is all under the "Auckland" umbrella. Imagine what it would be like if decision making involved an even wider range of issues and priorities and made by unelected people with conflicting interests including those outside those of AC.

NAG's activities this year

1. With a new and invigorated Rodney Local Board (RLB) NAG wanted to start the year off well and delivered a positive presentation to the RLB's March meeting (in the new fitted out Warkworth office which AC has finally delivered from its promise of 2018.)
2. We met the Mayor (along with other local North Rodney groups who share our views) in March. This was after an earlier scheduled meeting in Wellsford had to be abandoned due to the Storm. He pretty much agreed with everything we put to him which was encouraging.
3. Then we had to provide our response to the Mayor's budget proposal.

4. Billboards

With the new Mayor, we have had to change tack a bit on our billboards to recognise and support his positive attitude to rural Auckland and its needs. Our latest is a return to basics!

YES! to LOCALISM
Spend LOCAL
Rates LOCALLY

NAG. Because someone has to.

NAG.org.nz

Donations

We don't charge an annual membership fee but rely on donors to fund our limited expenses. If we had a bit more we could think about running some advertising to promote NAG's messaging. Just saying 😊

In closing, I would like to take this opportunity to thank my colleagues on the Committee and most importantly you, our supporters.

Thank You All!

Yours Sincerely

Bill Foster

Treasurer's Report

Northern Action Group

Financial Report for the year ended 31st March 2023

Cash In

Donations x 6	Total	\$400.00
GST refunds		<u>\$62.41</u>
Sub Total		\$462.41

Cash Out

Billboards x 4	\$460.00
W/W Town Hall hire	\$112.06
Totara Park Hall	\$30.00
Bank fees	\$15.00
J Harris Domain Name Reg.	<u>\$139.15</u>
Sub Total	\$756.21

Bank Balance at 31 st March 2022	\$446.62	
Plus deposits		<u>\$462.41</u>
	Total	\$909.03
Less expenses		\$756.21
<u>Bank Balance at 1st April 2023</u>	<u>\$152.82</u>	

Statement of Financial Position as at 31 March 2023

ASSETS	2023	2022
Total Assets (Bank Balance)	152.82	446.62
GST Owing	48.15	17.15
	200.97	463.77
LIABILITIES		
Total Liabilities	0.00	0.00
Net Assets (Liabilities)	200.97	463.77

Election of Officers and Committee – Nominations received

OFFICE	PERSON	PROPOSER	SECONDER
Chairman	Bill Foster	Maury Purdy	Hugh Briggs
Secretary	Hugh Briggs	Bill Foster	Lance Taylor
Treasurer	Maury Purdy	Hugh Briggs	Bill Foster
Committee:	Lance Taylor	Hugh Briggs	Maury Purdy
	Peter Buckton	Lance Taylor	Hugh Briggs
	Malcolm Black	Lance Taylor	Maury Purdy
	Peter Sinton	Hugh Briggs	Bill Foster

Annual Subscription

To reconfirm the past decision that a (any) donation is the membership fee.

Members are any persons who are residents or property owners in North Rodney, complete our membership form and pay the membership fee.



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AGM CONCLUDED



“Campaigning to get Democracy for the people of North Rodney”

Speakers and Discussion

“Power to Locals”

Apology and comment from Chris Penk to Northern Action Group AGM

I'm grateful for this opportunity to provide some remarks to be read, as I'm unfortunately unable to attend in person this year.

Last year when I spoke at the equivalent meeting, I started by thanking those present (including the leadership of NAG, in particular) for their advocacy on behalf of the area. I repeat that sentiment of gratitude and admiration tonight.

I also noted that 2022 would provide an opportunity for issues of local government to be taken seriously in the context of the upcoming election for Mayor, Councillor and Local Board members.

Of course in 2023 we have a similar opportunity at another level, in the form of the general election. I'm sure that all political parties will be releasing policy in relation to Auckland's governance arrangements closer to 14 October of this year. National certainly will be.

With 131 days 'til the election I can provide some hints about the direction that we will be taking, including some thoughts on implications for the Rodney district.

1. Representation and engagement:

We recognise that lack of participation and engagement in local government elections is a symptom of a larger malaise, as well as being a problem in itself.

While Local Government New Zealand was right to call for a review of local body election processes, the larger issue is that has been starved of support and sidelined by central government for years.

This applies to Auckland, in relation to the capital. It also applies to the Rodney area, in relation to more central parts of Auckland. And it applies to the more rural and remote areas of Rodney, in relation to the more populous areas of the RLB jurisdiction as well.

Put more directly, when people see that the committed and passionate local government representatives of this area are unable to achieve much change, it is little wonder that disengagement is the result. Our policy will seek to overturn that.

2. Funding local government:

Resolving infrastructure issues should be viewed by Wellington as an investment. Currently it's viewed as an opportunity cost in the sense that it is a competing priority with other projects that occupants of the Beehive might prefer to undertake.

The carrot and stick that National will provide to local government is assistance of various types (yes, including funding) in consideration for councils planning and delivering infrastructure for the areas they serve.

Central government will require that local government make plans in certain key areas. We will then step in, as needed, if those plans are not being made or delivered. Funding will flow from Wellington as needed for those aims to be met.

3. Making connections:

Roading and other transport infrastructure are important connections. Digital connectivity is important too: internet and mobile communications are vital and National will address the shortfalls in rural areas.

Less tangible connections are perhaps even more important. If given the chance to govern National will consciously partner with local authorities, community organisations and regional businesses and work with them. The shared purpose must be to identify roadblocks and evaluate where opportunities for local growth lie.

As a local MP who would like to have the collegial ear of the next Local Government Minister, I see NAG and the various R&R associations of this area as important sources of knowledge and wisdom to inform policy that Wellington needs to deliver.

I look forward to the opportunity to meet with as many of you as possible ahead of the election.

In the meantime, thank you again for your valuable work and best wishes to the new version of NAG's executive committee.

Cheers, Chris.

MINUTES OF THE AGM OF THE NORTHERN ACTION GROUP JUNE 2022

Held at Totara Park Hall, 5 Melwood Drive, Warkworth on Monday 27th June, 2022 commencing at 7.30. p.m.

(The slides used during the meeting and referred to in these minutes are available on NAG's website under the Publications tab:

<http://nag.org.nz/AGM%202022%20Slides.pdf>)

1. WELCOME

The Chair, Bill Foster, welcomed all attendees to the AGM. Bill identified the speakers: Greg Sayers (Auckland Councillor for Rodney), Chris Penk (Local MP) and Michelle Carmichael (Fight the Tip) and welcomed them and local board members attending to the meeting.

2. APOLOGIES

Apologies were called for, received and accepted.

3. MINUTES

The minutes of the previous AGM meeting on the 20 July 2020 were taken as read. Copies were available at the meeting but no questions were raised.

4. MATTERS ARISING FROM THE MINUTES

There were no matters arising and Bill Foster indicated that most of the matters in the minutes would be covered either in his Chair's report later on or in subsequent discussion. The minutes of that meeting were then accepted as being a true and accurate record of that meeting. Moved Steven Law, seconded, Glen Ashton. Approved.

5. CHAIRMAN'S REPORT

The Chair, Bill Foster, then spoke to his report supported by Powerpoint slides.

The key points made by Bill were:

Thank you to all our donors. Bill noted that Donations are what keeps NAG alive and keeps our billboards going and enables us to make what contribution we do to our mission of trying to get a better deal for Rodney and North Rodney in particular.

Covid has caused disruptions in the past year. Bill said the cries of emergency and safety appealing to ordinary folk's fears had **provided a smokescreen** for the implementation of Auckland Council's policies, which continued to disadvantage Rodney's communities relative to inner city communities. Things like cycleways, technical urbanism, urban greening, beautifying the waterfront, subsidising urban-centric public transport, electric buses and funding aging infrastructure requirements in the centre didn't do anything for Rodney.

What NAG is trying to be. Getting people to recognize that:

- Rodney is not a remote area to be plundered like colonists by the central city people; and
- not sort of a costless place a playground for Auckland to come and explore and use our facilities and resources; and
- not an "out of sight out of mind" place where people can just dump their waste over their shoulders and into our communities.

NAG's work over the year:

- The billboard campaign, not as actively as we might have;
- opposition to three waters including signing up as a founding member of the water users group;
- A presentation to the Rodney Local Board
- A submission to AC on ring fencing rodney road funding (unsuccessful)
- We continued to expose the RFT rort
- And supported the appeal against the landfill decision,
- We arranged the Rodney Candidates' Meeting for the 18th of August in conjunction with OneMahurangi, as part of our working with other groups approach, and giving attention to the issues that matter in our communities.

On NAG's agenda as work in progress but not forgotten were,

- recall elections.
- The Northern Initiative Project raised by Greg last year,
- Our Rodney Local Board Subdivision Review and Submission - that's still valid for the Representation Review next year; and
- Supporting Chris Penk's Private Members Initiative, where the aim there is to try and get fair representation across Rodney.

A motion to accept the report was moved (Maurice Purdy), seconded (Deanna Yardley) and approved.

6. TREASURERS' REPORT

Maurice Purdy presented the brief financial statement (copies were made available and these were also shown on the Chair's presentation).

He reported that NAG received six donations totally \$465, and a GST refund of \$5.74. NAG spent \$310.50 on billboards and Bank Fees of \$5.00. Starting with a balance of \$290.71 the end of year balance was \$446.62. With GST owed of \$17.15, Net Assets were \$463.77.

Bill Foster moved (seconded Peter Buckton) that the accounts be accepted as a true and accurate record, as attached and signed off by the Chairperson. The motion was carried.

7. ELECTION OF OFFICERS AND COMMITTEE

Bill then moved that the nominations as shown on the slides for the three officer positions could be accepted, unless there were more coming from the floor. As the Chair was the only nomination, Bill stood down whilst the Treasurer Maurice, acted as Chair to undertake the voting for the Chair position. Bill was unanimously voted as Chair. He thus resumed in his role as Chair to complete the selection process. The nominations for Secretary (Hugh Briggs) and Treasurer (Maurice Purdy) were moved and accepted, as there were no others presented. Lance Taylor and Peter Buckton were re-elected onto the Committee. A motion to elect the Committee was proposed (Bill Foster) seconded (Deanna Yardley) and carried.

8. ANNUAL SUBSCRIPTION

Bill advised the meeting that there was no annual subscription provided for. Any person from the area that made a donation was considered to be a financial member as per the Constitution. Members had to fill in the membership form and indicate their donation. A motion to maintain this process was moved by Bill Foster and seconded by Maurice Purdy and carried.

9. DISCUSSION

Bill opened up the discussion session by speaking to his presentation on "A Better Rodney"

He started off referring to the six "R"s resulting from Rodney being forced in to AC: Rates rises, Roads underfunded, Resources exploited, Regional Parks undercared for, Red Tape, and Rubbish (the "Tip" proposal.

NAG sees a role in helping to bring together Rodney's diverse communities working for better outcomes for Rodney.

NAG argued to the Local Board that it should:

- Push for fair RFT use;
- Oppose a separate targeted rate for climate action;
- Oppose changing "PAYT" rubbish collection to rates funding;
- Support opposition to 3 waters;
- Coordinate Rodney's Community Groups; and
- Support a Private Members Bill to get fairness for Rodney.

Bill pointed out what happens when the community is not unified by referring to AC's promises in response to the LGC's recommendations back in 2018.

Out of 6 "promises" none have delivered anything yet for Rodney.

Bill's final question to NAG supporters was 'What are the positive ideas for ways forward?'

Before giving the opportunity for the floor to have its say, he invited the speakers to comment on these issues.

10. GUEST SPEAKERS

All speakers spoke to the topic: "A Better Rodney"

Greg Sayers: Ward Councillor

Greg started by welcoming and appreciating the attendance of Chris Penk and local board members, then pointing to his recent article in MM showing that about \$110m gets paid in Rodney rates and about half of that is paid by rural ratepayers. But rural people get zero council services.

The \$121m provided for Rodney roads was slashed and even the emergency budget got slashed, so although roads meet the criteria for maintenance or sealing this is not being done because there is no budget.

Politics was about continually pressing for what is needed but accepting that compromises are needed.

He noted that Rodney was getting back more than the \$110 m but much of that was in government or council investment spending so not apples for apples with annual rates.

He was working with all the mayoral candidate to make sure they were aware of Rodney and its needs and taken them all for a tour of the unsealed roads. Rodney's rural areas had deprivation and one idea he was developing was a Northern Initiative like the successful Southern initiative.

Greg took some questions that focused on the poor planning and implementation in Rodney and the importance of local input to intensification and development. The trigger points for action are currently being crisis driven. Huapai and Muriwai were referred to. There was discussion from the floor on the recent intensification legislation and implications for Rodney. A Task Force using local expertise available to address the planning concerns and implementation inefficiencies was suggested and Greg note that planning structure documents were needed to get budgets.

There were comments on the lack of support staff for planning and the RLB, the high cost of what AC does and the lack of transparency and accountability despite Greg's requests, including for an Independent Services and Performance Auditor.

Bill thanked Greg for his comments and his hard work for the Rodney communities was gratefully acknowledged.

Chris Penk: Kaipara ki Mahurangi MP

Chris acknowledged everyone working for the community. His comments were around his 4 "L"s.

1. Lobbying – local MPS do what they can, but it is hard to get the attention of a local government minister who is also a foreign minister and when the local government agenda is taken up with 3 waters.
2. Leverage – opportunities in a local government election year to harness the power of membership and get Rodney's arguments across to candidates.
3. Lightning Rods – attract attention to specific statements about what is needed – everyone will say they support "fairness"
4. Local Bills – he explained the difference between local and members bills. While a members' bill was possible a local bill would be more successful and a possible lobbying tool with mayoral candidates. Ring fencing of funds and representation were important but in the tight fiscal environment coming a good argument would be to let ratepayers see that they are spending their own rates as much as possible i.e. more localism.

Chris saw the need for any prospective Government to undertake to review the Auckland Governance structure at root and branch level and get that on the table as early as possible.

The possibility of the Local Board proposing a Local Bill was discussed and needed to be explored.

Bill thanked Chris for his comments which were gratefully received and acknowledged.

Maraj Lubeck: Local Labour list MP

The Chairman read a brief comment provided by Marj Lubeck (local List MP) who was unable to be present. Marja expressed her personal frustration about the state of Rodney's roads and had lobbied AT on a regular basis. Immediate issues of road maintenance had been addressed when raised.

She acknowledged the assistance of the RLB on issues passed to them and their advice and action when needed.

She supported the FTT campaign and appreciated the work of Michelle and NAG in opposing the landfill.

Bill thank Marja for her comments.

Michelle Carmichael (Fight the Tip campaign)

Michelle started off by saying that the silver lining to the opposition to the tip was that it had been unifying in bringing everyone together. The impact of having iwi on board and the Hikoī was significant.

It was great to have such strong arguments in opposition and she thanked everyone one who were doing what they could to support the FTT campaign. FTT were disappointed the Local Board did not join as a s.274 party. She talked about the Environment Court process and Hearing and its time and expense and invited everyone to contribute or attend the fundraising dinner being arranged.

Michelle supported the Councillor and local board working together for the community and praised those who stood up for what the community wanted.

Bill thanked Michelle and Sue Crockett for coming and for all their work on the FTT campaign.

11. GENERAL DISCUSSION

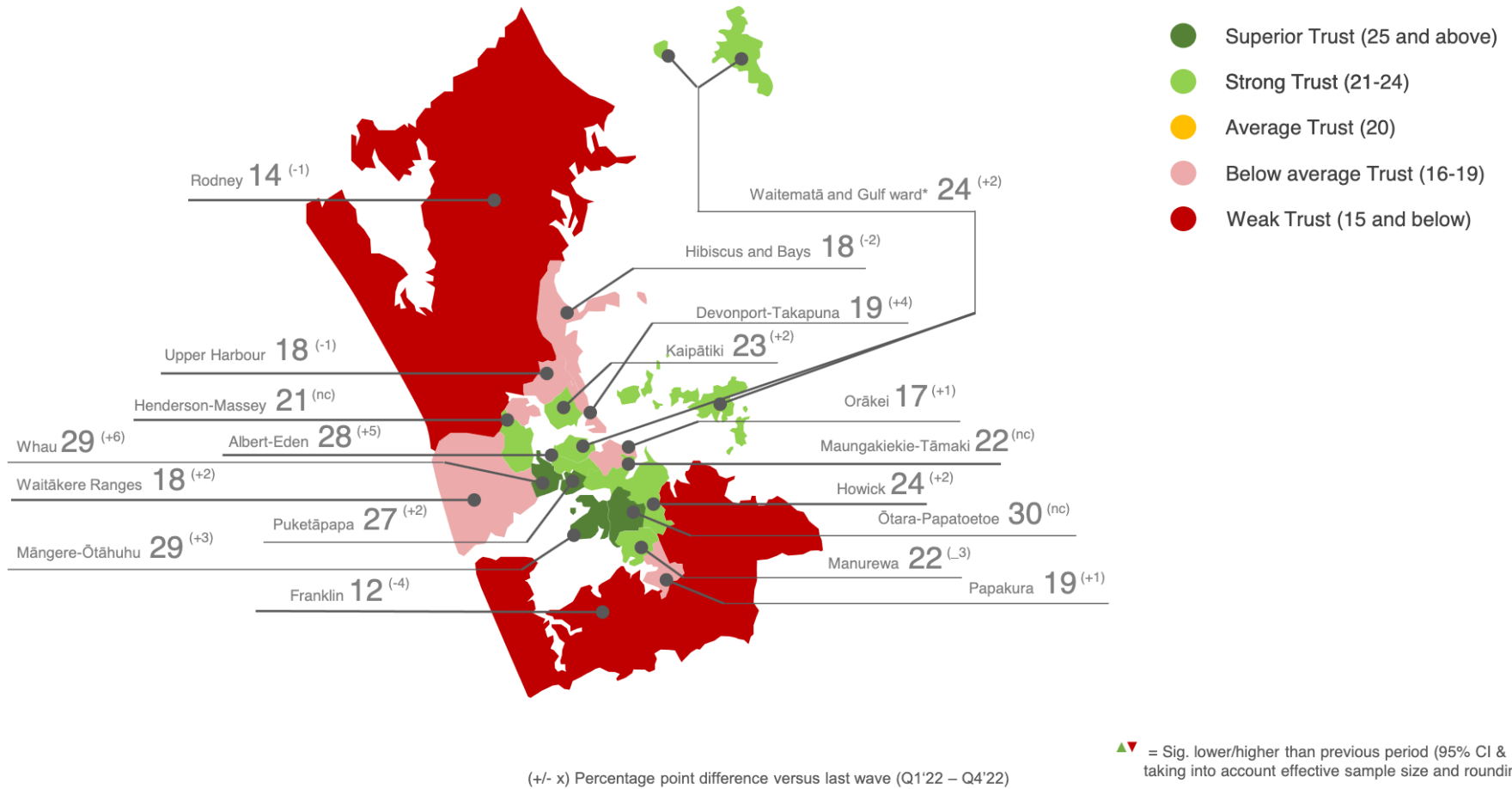
Bill opened up the discussion for the floor to participate.

Colin Smith expressed appreciation for the personal support he had received and his disappointment with how the local board had been working. He made a donation which was gratefully received by Bill for NAG.

The meeting closed with general discussion and light-hearted comments about the new ParknRide.

Bill declared the meeting closed at 9.30pm with an invitation to share tea/coffee and finger food.

TRUST IN DECISION MAKING: LOCAL BOARDS (Q1'22–Q4'22)



* Waitematā and Gulf Islands have been reported at the ward level as sample sizes for the local boards of Waiheke and Great Barrier/Aotea are too small for local board analysis

KEY METRICS – 4 QUARTERLY ROLL

		BENCH -MARK 2015	Q1- Q4'17	Q2'17- Q1'18	Q3'17- Q2'18	Q4'17- Q3'18	Q1- Q4'18	Q2'18- Q1'19	Q3'18- Q2'19	Q4'18- Q3'19	Q1- Q4'19	Q2'19- Q1'20	Q3'19- Q2'20	Q4'19- Q3'20	Q1- Q4'20	Q2'20- Q1'21	Q3'20- Q2'21	Q4'20- Q3'21	Q1- Q4'21	Q2'21- Q1'22	Q3'21- Q2'22	Q4'21- Q3'22	Q1'22- Q4'22
Advocacy	Advocates (Top 2 Box)	8%	11%▲	11%	10%▼	10%	10%	10%	11%▲	13%▲	13%	14%	14%	14%	13%	13%	12%	12%	12%	11%	11%	11%	10%
	Detractors (Bottom 2 Box)	36%	27%	27%	29%▲	30%	30%	31%	31%	30%	29%	27%▼	26%	26%	28%▲	30%▲	31%▲	32%	31%	31%	32%	33%	35%▲
Trust in decision making	Total Agree (Top 2 Box)	17%	22%▲	22%	23%	20%▼	19%	19%	19%	22%▲	23%▲	25%▲	26%	27%	26%	25%	23%▼	22%▼	22%	22%	22%	21%	20%▼
	Total Disagree (Bottom 2 Box)	47%	39%▼	39%	41%	42%▲	44%▲	45%	45%	43%	41%▼	39%▼	37%▼	37%	38%▲	39%	41%	41%▲	41%	42%	43%	45%▲	47%▲
Satisfaction	Total Satisfied (Top 2 Box)	15%	21%▲	22%	22%	21%▼	20%	20%	21%▲	23%▲	24%▲	26%▲	27%	28%	26%▼	25%	24%▼	22%▼	23%	23%	23%	22%	20%▼
	Total Dissatisfied (Bottom 2 Box)	36%	27%	28%	30%▲	32%▲	33%	33%	32%	31%	31%	29%	29%	29%	31%▲	32%	33%▲	34%	33%	34%	35%▲	36%	39%▲
Sense of Pride	Total Agree (Top 2 Box)	40%	46%	44%	44%	41%	41%	39%▼	39%	41%▲	43%▲	47%▲	49%▲	49%	49%	48%	46%▼	45%	45%	43%	40%▼	37%▼	35%▼
	Total Disagree (Bottom 2 Box)	17%	20%	20%	20%	21%	21%	23%	23%	22%	21%	20%	18%▼	18%	18%	18%	20%▲	21%▲	22%	24%▲	26%▲	28%▲	30%▲
Seeks residents point of view	Total Demonstrates (Top 2 Box)	18%	22%▲	22%	21%	21%	22%	21%	23%▲	24%	24%	25%		26%	25%	26%	26%	26%	26%	25%	25%	24%	24%
	Total Doesn't Demonstrate (Bottom 2 Box)	46%	38%▼	39%	39%	39%	39%	40%	38%	39%	38%	36%	NA	34%	36%	36%	36%	37%	36%	37%	38%▲	38%	40%▲
Is an example of good value for ratepayers' money	Total Demonstrates (Top 2 Box)	9%	13%▲	14%	14%	13%	13%	12%	13%	14%▲	15%	16%		18%	17%	16%	16%	15%	15%	16%	15%	14%	14%
	Total Doesn't Demonstrate (Bottom 2 Box)	58%	48%▼	48%	50%▲	51%	52%	52%	51%	51%	48%▼	46%▼	NA	44%	46%▲	49%▲	50%	50%	50%	50%	51%	51%	53%▲
Perceptions that council keep people informed on how their rates are being spent	Total Demonstrates (Top 2 Box)	19%	25%▲	25%	26%	25%	25%	25%	26%▲	28%▲	30%▲	32%▲	32%	32%	31%	30%	30%	30%	30%	29%	28%	26%	26%
	Total Doesn't Demonstrate (Bottom 2 Box)	43%	32%	33%	34%	35%	36%	36%	36%	34%▼	33%	31%▼	30%▼	31%	31%	32%	32%	33%	33%	33%	34%	35%	37%▲

▲ ▼ = Indicates negative Sig. differences vs. previous period at a 95% CI

▲ ▼ = Indicates positive Sig. differences vs. previous period at a 95% CI

NA - not asked Q2 2020

Base: Total Sample; Benchmark '15 (n=3015); Q1'16-Q4'16 (n=3130); Q2'16-Q1'17 (n=3130), Q3'16-Q2'17 (n=3160), Q4'16-Q3'17 (n=3172), Q1'17-Q4'17 (n=3236), Q3'17-Q2'18 (n=3204), Q4'17-Q3'18 (n=3232), Q1'18-Q4'18 (n=3230), Q2'18-Q1'19 (n=3230), Q3'19-Q2'19 (n=3230), Q4'18-Q3'19 (n=3193), Q1'19-Q4'19 (n=3198), Q2'19-Q1'20 (n=3201), Q3'19-Q2'20 (n=3,203), Q4'19-Q3'20 (n=3,198), Q1'20-Q4'20 (n=3,070), Q2'20-Q1'21 (n=3069), Q3'20-Q2'21 (n=3,073), Q4'20-Q3'21 (n=3073), Q1'21-Q4'21 (n=3,076), Q2'21-Q1'22 (n=3079), Q3'21-Q2'22 (n=3084), Q4'21-Q3'22 (n=3091), Q1'22-Q4'22 (n=3,085). Please note that due to variations in effective sample size and decimal point rounding, percentage point differences of the same value may sometimes be significant whilst on other occasions they are not